

## Administrative Services

- Introduction
  - Support for Mission
  - Services
  - Provide Administrative Systems to Handle Vast Majority of Transactions in processes at low Marginal Cost
  - Plan for and Supply Infrastructure for Communications (voice, data, images)
  - Plan for and supply tools
- What we are working on
  - Year 2000, Campus-wide approach
    - Mission critical Systems
    - College, school, departmental issues
  - Framework for Applications
    - Pure JAVA environment/web enabled access/data base backends
  - Objective-- Integrated applications-- process control
  - Financial Systems
    - BA/RC ( $\approx$ \$250,000,000/yr-\$2M+ System development effort, Travel, GL Improvements, Data Warehouse)
  - Strategy, Monitor Markets (Partnerships), Eke Out Improvements on Legacy Systems, Bide Time Until Y2k settles out
  - Port/Pillow, Campus Residence Halls, extend network services to others
  - Campus-wide
    - Corporate time-- calendaring service
    - Shared Fax server
    - Shared Image Server
    - Directory/Authentication Server
    - UC Common Authentication Server
    - Network Security
    - CalREN-2, participation of the many, next pop in Internet capacity, completed laying fiber on Campus Rings 2 & 4.
  - Trying find harmony among departmental and divisional/campus investments
  - Collaborative development of computing capability for disabled students, (Student Affairs, Library, MCL, and IS&C)
- The Spiritual
  - Planning
    - Where you want to get to (The Vision)
      - (The successful cat jumps to where the mouse is going to be)
    - How you are going to get there (The Plan)
  - Organization, Policy, Economic System
  - Organization
    - Office of Information Technology

- Merging of Communication Services Networking with Network Operation Center
- Policy
  - Security, Privacy (email policy), Access, Redundancy, Recovery, System Development Guidelines (Feeder Systems, Integration)
- Economic System
  - Recharging, Direct Funding, Budgeting Method